



WATERPLAY® PRODUCT WARRANTY

Waterplay Solutions Corp.® (Waterplay) is committed to delivering the highest quality products on the market. Built with the best materials, to the most stringent manufacturing standards, our products are designed to withstand the toughest environments. Our personal pride and construction confidence are backed by the following warranties:

◆ Stainless Steel Piping & Weldments:	25 years
◆ Stainless Steel Hardware:	10 years
◆ Monotec 370 Shade Fabric UV Protection:	10 years
◆ Structural Integrity of Galvanized Steel Posts:	5 years
◆ Structural Integrity of Fiberglass Materials:	5 years
◆ Vaults & Kiosks – Structural Enclosures	5 years
◆ Water Recirculation Collection Tank & Reinforced Skid:	5 years
◆ Vault Contents & Hardware:	2 years
◆ Water Recirculation Piping/Fittings, Pumps, Chemical Feeds, Valves, Gauges & Electrical Components:	2 years
◆ Structural Integrity of High Density Polyethylene Panels:	2 years
◆ Structural Integrity of Clear Polycarbonate Windows:	2 years
◆ Electrical Controllers (extended warranty available)	2 years
◆ Powder Coated Paint Finish:	2 years
◆ Parts	2 years

Waterplay staff and/or appointed service agents are prepared with guidelines for maintenance and rapid response assistance should anything go awry. With our reliable support and quality products, Waterplay takes pride in knowing that our customers have a quality system that runs without interruption. Waterplay offers an option to extend your standard warranty on the control panel to 3, 4 or 5 years. Extended warranty commences at expiration of the standard 2 year warranty period and must be purchased by the time the park is commissioned or within 12 months of goods received on site, whichever comes first.

SAFETY

In situations where Waterplay products are utilized for any purpose other than those approved by Waterplay, the customer will be held fully responsible. In addition, Waterplay will not be held responsible for the operation, function, performance, misuse, injuries, or claims resulting from any other products installed within proximity to water structures manufactured by Waterplay.

SPECIFICATIONS

Waterplay reserves the right to develop, improve, change or discontinue any product and/or specification without notice.

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CONDITIONS:

1. All warranties commence upon receipt of goods on site and are only valid if Waterplay equipment is installed in accordance with Waterplay specifications and installation instructions. If the buyer has been granted credit and amounts are outstanding past the due date, all warranties are suspended and void during any period the amount is unpaid and will not be credited or extended upon submission of final payment. Warranties are limited to the value of parts and components sold. All warranty items will be returned via a standard ground courier service; any request for expedited service beyond this time will be the responsibility of the client.
2. Waterplay will not cover warranty issues resulting from installation errors.
3. All warranty claims against shipping damages or missing parts will be in accordance with the Terms & Conditions of sale agreement.
4. It is the responsibility of the owner to inspect all aspects of their facility at regular intervals. All maintenance must be performed in accordance with the Waterplay Owner's Manual and documented in an approved log book, failing which the warranty shall be void.
5. Waterplay does not assume responsibility for natural wear and tear, acts of vandalism, faulty installation, damage caused by negligence or damage caused by wind, rain, fire or lightning. Waterplay does not warrant defects of damage caused by water supply or quality of utilities nor does it warrant landscaping, site amenities or surfacing in areas where Waterplay products are installed.
6. Proper documentation as reasonable required by Waterplay is required to support and verify all warranty claims. Failure to provide such documentation could result in a warranty claim being denied.
7. Any warranty issues are governed by the laws of the province of British Columbia, Canada.
8. The foregoing warranties are exclusive and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose. There shall be no liability for incidental or consequential damages under foregoing warranties.